



Job Description

Position Title: Peer Mentor, Clann Project

The Employer: Crosscare

Crosscare is the social care agency of the Dublin Diocese and is a registered charity.

Crosscare delivers services with a servant leadership ethos. Crosscare's Homeless, Youth, Information and Advocacy Teams support those most in need with Love, Respect and Excellence.

Location: CLAN, St Mary's Place North, Dublin 7

Work Schedule: hours can be negotiable Monday to Friday rostered hours up to 19.5 per week)

Contract: 1 year

Salary: TUS (19.5 hours)/volunteer

Reporting to: Rachel Dingle

The Role: CLAN Peer Mentor role is a volunteer role for people with lived experience of homelessness/addiction/mental health/social services support. The mentor will work as part of the CLAN team and will gain practical experience in supporting and mentoring people who have experienced homelessness to help them live independently. Peer Mentors support clients who are moving out of homelessness by sharing the tools they have learnt from their own experience to support others. Support is provided through advocacy, 1-1 mentoring, social clubs and befriending.

General Responsibilities:

- The peer mentor will provide 1-1 support to CLAN clients, helping them to settle into their new home and connect with the local community. This includes helping them identify and achieve personal goals.
- Sourcing information on services in the local area and signposting service users to areas of support.
- Supporting service users to liaise with their landlord and sustain their tenancy.
- Advocate for service users to other supports and services.
- Co Facilitating the social club and other themed groups. This includes encouraging new members and arranging activities and outings.
- Working with assigned clients to build up trusting relationships. Working with empathy and understanding and providing clients with a listening ear.
- Encouraging clients to attend courses in their communities and attending some activities with clients.
- Attending training available for all volunteers in professional boundaries, manual handling, active listening, report writing and record keeping
- Maintain notice board and poster for the activities in St Marys.
- Maintain computerised records.
- To be vigilant to any Health, Safety and Welfare risks.



Job Description

Essential Requirements:

- The position is open to anyone over 18, and we encourage applications from people with a personal experience of homelessness, addiction, mental health or other social services. We ask that all applicants are clean from drug and alcohol addiction for at least two years and living independently for at least 18 months.
- Candidates should be highly motivated and able to work on their own initiative.
- Candidate should have a strong belief that recovery is possible.
- We are looking for volunteers who are open to learning, willing to show compassion, passionate about helping others, empathetic and non-judgemental and have good communication skills.
- IT and report writing skills.
- We are looking for people who can commit to 15 hours a week.

Job skills/Experience:

- A Level 4 or 5 in Social Studies/Addiction/Peer Advocacy.
- Candidates should understand addiction and mental health and have empathy towards people struggling with these issues.
- IT and report writing skills.
- Previous experience in working with vulnerable adults.

Personal Skills/Attributes:

- To observe and adhere to Crosscare Health & Safety procedures.
- To observe clear professional boundaries.
- To respond to difficult situations appropriately as guided by the staff team.
- To adhere to Crosscare Confidentiality and Code of Conduct policies.
- To promote respect, diversity and equal opportunity.
- To participate in supervision/check-in and relevant training.
- High commitment level to the agreed hours and time.
- To work in accordance with the working alone policy.
- To maintain open communication, including cancellation of shifts and handovers.

Benefits:

The Peer mentors are also assisted in fulfilling their own goals around employment and education. As part of the peer mentoring role, each peer mentor will have monthly supervision, induction and regular training.

- To be part of a team environment
- Training provided in Induction and other training opportunities offered throughout the year.
- Access to Crosscare training.
- On-going onsite support
- Supervision & Regular check in's



Job Description

- Reference provided after 6 months

In Crosscare, we approach our work with an attitude of service, showing love, care and kindness in all interactions with others. We treat people with a level of respect they will remember long after our service and support have been received. We strive for excellence in everything we do. Our clients, young people and service users deserve it.

Application Process: Please submit your CV and Cover Letter clearly stating which role you are applying for?

rdingle@crosscare.ie / mlopez@crosscare.ie

Closing date for applications is: end of september 2023.

Crosscare is an equal opportunities employer

Garda Vetting will apply to this role